

# Welcome House Pilot

## Request for Proposal

ISANS recognizes the key role of immigrants in Canadian society. We work with newcomers to help them build a future in Canada. We provide a wide range of services to immigrants, from refugee resettlement to professional programs, from family counselling to English in the Workplace.

### Overview

Over the last 38 years ISANS has welcomed and supported government assisted refugees starting their new life in the Halifax area. This includes providing affordable, family friendly and accessible temporary accommodation services while they secure their first permanent accommodation.

**ISANS is searching for a property owner who can provide temporary accommodation for about 200 people in a pilot starting June 1, 2018 and ending March 31, 2019.**

### Deliverables & Requirements

ISANS requires a property owner who is:

- Culturally sensitive
- Comfortable with serving families who just arrived to Canada

The property must:

- Have 4 x 2-3 bedroom apartment units with appliances and onsite laundry facilities
- Be in a secure building
- Have a live-in superintendent
- Have at least 1 wheelchair accessible unit
- Be on bus routes and close to a grocery store

### Assets

- A preferred rate and quality service
- Units located close together on the same floor with separate entrances
- Storage space on site
- Meeting or office space for ISANS staff
- Staff who can speak multiple languages
- A safe play area for children
- A willingness to work closely with ISANS on this pilot

### ISANS values:

- Diversity
- Inclusion
- Respect
- Collaboration
- Innovation
- Accountability

### Criteria for Selection

Proposals must show how you will meet ISANS deliverables and requirements and clearly demonstrate a commitment to ISANS values.

### Responses

- Due May 1, 2018
- Only providers chosen for negotiation will be contacted

*For further information and to submit a proposal, please email:*

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