

Tender for Transportation Services in Halifax Area

ISANS recognizes the key role of immigrants in Canadian society. We work with newcomers to help them build a future in Canada. We provide a wide range of services to immigrants, from refugee resettlement to professional programs, from family counselling to English in the Workplace.

Over the last 36 years ISANS has welcomed and supported government assisted refugees to start their new life in the Halifax area. This includes providing affordable, family friendly and accessible transportation services to newcomers during their initial settlement process. ISANS is searching for partners who can provide transportation services for approximately 240 people per year.

Requirements

ISANS is searching for transportation providers that can provide:

- Welcome services for refugees on arrival at the Halifax Stanfield International Airport and ensure smooth transfer from the airport arrivals area to the waiting transportation. Provider must make certain no one is left behind and account for all luggage or luggage issues.
- Transfer of clients with their luggage to their temporary accommodation after arriving from airport.
- Transportation services for families in relation to moving, shopping, banking and other appointments during the two first weeks after arrival.
- Transportation of newcomers to urgent medical appointments and other services.

The transportation providers must:

- Have access to transportation providers who speak different languages
- Have access to wheelchair accessible taxis and taxi vans
- Be able to pick up passengers at the airport
- Have access to multiple vehicles at a time
- Carry car seats
- Be able to be flexible and respond to short notice or changing transportation needs
- Be culturally sensitive and comfortable with working with families who just arrived to Canada

All proposals submitted must demonstrate a commitment to ISANS values, which are of diversity, inclusion, respect, collaboration, innovation and accountability.

For further information and submitting your proposal, please email the Refugee Resettlement Manager at wgausdal@isans.ca by February 28, 2018.

Only those providers chosen for negotiation will be contacted.